

Upgrade Instructions

1. Visit Socket Mobile online support at <https://www.socketmobile.com/support>
2. Login to your account, or if you're new to Socket Mobile Support, create a new account.
3. Register the Series 7 scanner(s) you'd like upgraded. Locate the part number on your scanner required for registration.
4. Enter your shipping address in the Contact section of your profile, or make sure it's current if it's already on file.
5. Open a support ticket and request the upgrade for the scanner(s) registered in step 3.
6. Submit the support ticket and a representative will contact you within one business day.







Shipping Terms

Please allow 10-15 business days upon receipt of the scanner and payment. Reimbursement of inbound freight costs that are paid by the customer will not be issued, but Socket Mobile will ship upgraded units to customers in US at no additional charge. Additional freight fees will apply when shipping upgraded scanners to customers outside of the US. An optional expedited fee of \$50.00 per scanner is available upon request.

Other Terms & Conditions

All scanners must be in functional and working condition to be eligible for upgrades. Scanners with any external and internal broken components such as broken buttons, scan engine, and/or PCB are considered non-functional. All scanners submitted for upgrades are subject to full evaluation by Socket Mobile RMA Repair Center. If a scanner is diagnosed as non-functional, a notice will be sent to the customer advising repair costs. All upgrades will either be new or refurbished model. Socket Mobile reserves the right to change terms, conditions, and specifications for this upgrade program at any time without prior notice.

Note: Shipping in Europe is not included in the repair price.

Upgrade From		Recommended Upgrade		Upgrade Features	Base Price	Shipping	Standard Lead Time	Expedited Fees
Model	Product Number	Model	Product Number					
CHS 7Di, 1D Imager Barcode Scanner 	8550-00065	DuraScan® D700, 1D Imager Barcode Scanner 	Utility Gray 8550-00093	<ul style="list-style-type: none"> • Long lasting battery - Power to last two 8-hour shifts • User feedback - Intuitive LED indicators • Durable - withstands multiple drops to concrete and repeated tumbles • Rugged Design - Protection rating of IP54 • Comes in three color options 	New \$269 (1 Year Warranty)	<ul style="list-style-type: none"> • Customer pays freight • Shipments inside US - Socket Mobile will ship back to Customer at no additional charge • Shipments outside US - additional freight fees will be charged • An optional expedited fee per scanner is available upon request 	5 business days upon receipt of scanner & payment	US (\$50) Next business day or International (€43) Quickest method normally 2 to 3 days
			Safety Green 8550-00122		Refurbished \$249 (90 Day Warranty)			
Construction Orange 8550-00123								
CHS 7Pi, 1D Laser Barcode Scanner 	8550-00064	DuraScan® D730, 1D Laser Barcode Scanner 	Utility Gray 8550-00094	<ul style="list-style-type: none"> • Long lasting battery - Power to last two 8-hour shifts • User feedback - Intuitive LED indicators • Durable - withstands multiple drops to concrete and repeated tumbles • Rugged Design - Protection rating of IP54 • Comes in three color options 	New \$339 (1 Year Warranty)	<ul style="list-style-type: none"> • Customer pays freight • Shipments inside US - Socket Mobile will ship back to Customer at no additional charge • Shipments outside US - additional freight fees will be charged • An optional expedited fee per scanner is available upon request 	5 business days upon receipt of scanner & payment	US (\$50) Next business day or International (€43) Quickest method normally 2 to 3 days
			Safety Green 8550-00114		Refurbished \$299 (90 Day Warranty)			
Construction Orange 8550-00115								
CHS 7Xi, 1D/2D Imager Barcode Scanner 	8550-00059	DuraScan® D750, 1D/2D Imager Barcode Scanner 	Utility Gray 8550-00096	<ul style="list-style-type: none"> • Long lasting battery - Power to last two 8-hour shifts • User feedback - Intuitive LED indicators • Durable - withstands multiple drops to concrete and repeated tumbles • Rugged Design - Protection rating of IP54 • Comes in three color options 	New \$419 (1 Year Warranty)	<ul style="list-style-type: none"> • Customer pays freight • Shipments inside US - Socket Mobile will ship back to Customer at no additional charge • Shipments outside US - additional freight fees will be charged • An optional expedited fee per scanner is available upon request 	5 business days upon receipt of scanner & payment	US (\$50) Next business day or International (€43) Quickest method normally 2 to 3 days
			Safety Green 8550-00110		Refurbished \$399 (90 Day Warranty)			
Construction Orange 8550-00111								